

# KENMARK EYEWEAR

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Hi there,

As we work to navigate through the challenges of Covid-19, we wanted to send a quick update on how Kenmark Eyewear is responding, as the safety and health of our customers and employees is our top priority.

In an effort to protect our customers, employees, their families and our community, we are minimizing the amount of people in our headquarters. While we remain open, around half of our employees are working from home and are encouraged to do so through the end of March. Our customer service team is still available and able to assist you with anything you may need. We are taking all the necessary precautions to make sure our customer service and shipping teams are healthy and our product is handled with the utmost care. We have implemented a social distancing plan and are taking extra care in cleaning and sanitizing our facility by increasing the strength and frequency of doing so. We are also encouraging our employees to wash their hands frequently, practice social distancing, and are requiring employees to stay home should they feel ill.

We are always open at [kenmarkeyewear.com](http://kenmarkeyewear.com) and our customer service team will continue processing orders. At this time, we don't expect any delays in shipping. In full transparency, like many others, we are experiencing some delays in product restocks, but are working hard to ensure that our best-selling styles and new Spring collections are available as soon as possible. We will still have plenty of amazing products available to keep you well-stocked during any delays you might experience. Should you have any questions or concerns, don't hesitate to reach out, we're always here for you. Your support means the world to us.

This is our plan as of now and will keep you updated on any changes during these days and weeks ahead as we navigate through this unknown. In this evolving situation, we are making any necessary changes when needed with guidance from the CDC and World Health Organization.

Is there anything we can do to help you? Just want to chat? Need a reason to smile? Reach out to us at [info@kenmarkeyewear.com](mailto:info@kenmarkeyewear.com) and we'll get right back to you and help out in any way we can.

This is a tough time for all of us. Our customers and employees are all a part of the Kenmark Eyewear family and we hope everyone is staying healthy and safe as we face the coming weeks ahead. We believe we'll all get through this together and come out on the other side stronger than before.

As always, thanks for being such a loyal customer.

And hey, spread a little extra love today.

Wishing you well,  
The Kenmark Eyewear Team

## Kenmark Eyewear Brands

PARADIGM / VERA WANG / ZAC POSEN

ORIGINAL PENGUIN / LILLY PULITZER / KENSIE

TIMEX / JHANE BARNES / DANA BUCHMAN / WOLVERINE



@kenmarkeyewear

